

COVID-19 PROTOCOLS

Before Your Services

- 01** Service times will be minimized as much as possible to limit exposure for all. CLIENTS SHOULD HAVE THE ROOM READY BEFORE STAFF ARRIVES. Your party members should be ready to enter 5-10 minutes before their scheduled time slot, but they should stay outside the room until they are called in.
- 02** Clients are asked to VENTILATE rooms by opening windows/doors PRIOR TO STAFF ARRIVAL. They will stay open during the duration of services. PLEASE DRESS ACCORDINGLY. When weather permits, makeup applications can and should happen outdoors, on a balcony, roof etc.
- 03** WE REQUEST THAT YOUR PARTY OCCUPY A SEPARATE ROOM DURING SERVICES. For everyone's safety, during certain services, we are unable to work in a room with multiple people or where people are removing masks to eat, drink or with lots of talking.
- 04** PEOPLE IN THE PREP ROOM SHOULD BE LIMITED TO THE ARTISTS AND THE CLIENTS RECEIVING A SERVICE. If others need to enter, they must do so briefly, stay a minimum of 6ft from all work stations and follow masking protocols at all times.

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During Your Services

- 05** MASKS ARE REQUIRED TO BE WORN BY ALL CLIENTS AT ALL TIMES. THERE ARE NO EXCEPTIONS.
- 06** Clients will be asked to wash hands upon arrival. Clients will be asked to wash hands and face for makeup services upon arrival.
- 07** Clients will be asked a series of questions regarding their exposure to Covid-19 and will be required to sign a waiver prior to services.
- 08** Masklessness will be minimized for Clients during makeup services. During makeup application, when a Client's mask is removed, everyone in the prep area should refrain from extraneous talking.
- 09** Clean, sanitized hair tools and makeup tools will be used for each new Client. Disposables and single use tools are used for applications whenever possible. Bespoke staff wear masks, are tested regularly and have completed safety training regarding Covid-19.

Clients unwilling to follow Bespoke Protocols will be refused services and asked to leave the premises until services are concluded for the rest of the group.
Services are not refundable.